

Building Partnerships with Centers for Independent Living (CILs) to Help Individuals Thrive in Their Community

Centene's local approach to transform communities

Centene is a leading national healthcare enterprise committed to supporting older adults and persons with disabilities in **over 30 states**. We know that every individual, and every community faces unique challenges. Our health plans are developed and staffed locally, and we know it's essential to partner with local organizations that know their community.



SERVICES

Commitment to Home and Community-Based Services

Our care teams use person-centered planning to support members' independence and quality of life. Local care managers help with transitions, employment, housing, and more. Many plans partner with CILs to deliver these services and train staff on the independent living philosophy.



PARTNERSHIPS

Partnering with a Managed Care Organization

We tailor each CIL partnership to reflect local needs—there's no one-size-fits-all. We collaborate to build capacity, align on priorities, and, when appropriate, contract for Medicaid services. Centene also supports CILs in becoming Medicaid providers and works closely with national groups like NCIL and APRIL to advance independent living nationwide.

34K+
TRANSITIONS ACROSS
ALL LTSS PLANS



REAL-WORLD IMPACT

Innovative Partnership In Action

PA Health and Wellness (PHW) has had a longstanding relationship with CILs across the Commonwealth, partnering to facilitate transitions out of nursing homes and to educate service coordinators and health plan support teams on the Independent Living Philosophy. CILs are involved in the transition planning process, attend face to face care team meetings to advocate for and support participants, and work directly with the health plan to address and resolve issues. In coordination with the CIL transition support, PHW **successfully transitioned over 456 individuals** from nursing facilities with less than a 4% recidivism rate.

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