

Focused on transforming the health of the community, one person at a time

By delivering better health outcomes at lower costs

Centene Corporation, a FORTUNE[®] 100 company, is a diversified, multi-national healthcare enterprise that provides a portfolio of services to government sponsored and commercial healthcare programs, focusing on under-insured and uninsured individuals.

For more than 30 years we have remained deeply committed to transforming the health of the community, one person at a time, by delivering results for our stakeholders: state governments, members, healthcare providers, uninsured individuals and families, and other healthcare and commercial organizations. Centene's core philosophy is that quality healthcare is best delivered locally. A local approach enables us to give our members access to high quality and culturally sensitive healthcare services.

CENTENE'S SUCCESS IS DRIVEN BY OUR COMMITMENT TO:



**Focus on
Individuals**



**Whole
Health**



**Active Local
Involvement**

LOCAL APPROACH WITH CULTURAL SENSITIVITY

We employ 53,600 people, many of whom work in our local health plan organizations across the United States. Our hiring practices reflect the composition of our membership and the local community. Equally important, our staff training focuses on the impact of culture on healthcare decisions, the impact of poverty on health, and the importance of providing appropriate resources for members with disabilities or linguistic barriers.

CLINICAL INTERVENTIONS AND PROGRAMS

Centene utilizes evidence-based, clinical outcomes that target specific conditions and disease states such as diabetes, asthma, heart disease, and obesity. In addition, Centene develops solutions that respond to the complex health needs of a diverse range of individuals, including lower-income pregnant women, newborns, persons with intellectual and developmental disabilities, children in foster care, and migrant workers.

We are a leader in healthcare with a comprehensive portfolio of innovative solutions which includes coverage for Medicaid, Medicare and the Health Insurance Marketplace. We also contract with other healthcare and commercial organizations to provide specialty services to help people attain better health and quality of life.

HEALTH COVERAGE INCLUDES:

- TANF (Temporary Assistance for Needy Families)
- Medicaid Expansion
- CHIP (Children's Health Insurance Program)
- ABD (Aged, Blind and Disabled)
- Long-Term Services and Supports
- Dual Demonstrations
- Intellectually/Developmentally Disabled
- Foster Care
- Medicare Advantage
- Medicare Special Needs Plan
- Health Insurance Marketplaces
- Commercial Insurance

SPECIALTY SERVICES INCLUDES:

- Pharmacy Solutions
- Health, Triage, Wellness, and Disease Management Services
- Vision and Dental Services
- Care Management Software
- Correctional Healthcare Services
- Home-based Primary Care
- Management
- Federal Services
- Clinical Healthcare
- Data Analytics



32 states *With government-sponsored healthcare programs & implementations*



GROWING INTERNATIONAL PRESENCE

Centene operates internationally through subsidiaries and investments in the UK, Spain and Slovakia.

15+ million managed care members

as of September 30, 2019, including 2.9 million TRICARE eligibles, 0.2 million non-risk members, and 0.5 million international members.

Today, **Centene is the largest Medicaid managed care organization** in the country, and a leader in California, Florida, New York and Texas, four of the largest Medicaid states. Centene is also the national leader in managed long-term services and supports.

#1 carrier in the nation on Health Insurance Marketplace, with **approximately 1.9 million members**

\$15.6 billion
in cash and investments

\$73.6–\$74.2B
2019 expected revenues

53,600
employees

#51 FORTUNE®
500 (2019)

#7 FORTUNE®
Change the World (2019)

ADDRESSING MEMBER NEEDS THROUGH INNOVATION



Personal Member Outreach and Support

Through MemberConnections® and other outreach programs, representatives visit members where they live and work to guide them through the complex healthcare system and get them the community resources they need.



Incentives for Healthier Living

Incentive programs like CentAccount® encourage healthy activity, such as regular check-ups and routine screenings, to strengthen the relationships between members and their caregivers while promoting personal healthcare responsibility.



Helping Mothers and their Babies

Start Smart for Your Baby® is an extensive, award-winning education, care management and outreach program for pregnant members, new moms and their babies — helping to lower the risks of premature births and admissions to neonatal intensive care units.



Technology for Better Healthcare

Centene uses technology to improve care coordination, eliminate redundancy and reduce errors. Our state-of-the-art systems provide members, healthcare providers and caregivers secure access to health information and treatment history, including prescription drug use, immunization history, reported allergies, past doctor visits, behavioral health history, laboratory tests and vital signs.

QUALITY means going above-and-beyond to make sure our members get appropriate preventive care to stay healthy, and that they receive the right care in the right place. We are proud to have our quality performance efforts formally recognized by both URAC and the National Committee for Quality Assurance (NCQA).

URAC ACCREDITATIONS

CASE MANAGEMENT, DISEASE MANAGEMENT, HEALTH UTILIZATION MANAGEMENT, HEALTH NETWORK, HEALTH CALL CENTER, PHARMACY BENEFITS MANAGEMENT, SPECIALTY PHARMACY

NCQA ACCREDITATIONS

CREDENTIALS VERIFICATION (CVO) CERTIFICATION, DISEASE MANAGEMENT, HEALTH PLAN, LTSS DISTINCTION, MULTICULTURAL HEALTH CARE DISTINCTION, UTILIZATION MANAGEMENT, CREDENTIALING, PROVIDER NETWORK, WELLNESS AND HEALTH PROMOTION

NCQA ACCREDITED HEALTH PLANS

ARIZONA, ARKANSAS, CALIFORNIA, FLORIDA, GEORGIA, ILLINOIS, INDIANA, KANSAS, LOUISIANA, MARYLAND, MISSISSIPPI, MISSOURI, NEBRASKA, NEVADA, NEW HAMPSHIRE, NEW YORK, NORTH CAROLINA, OHIO, PENNSYLVANIA, SOUTH CAROLINA, TEXAS, TENNESSEE, WASHINGTON, WISCONSIN

For more information on our programs, partnerships, accreditations and awards, please visit: centene.com